

The Karnataka Sakala Services Act, 2011



Monthly Report for the Month of July 2016.

CHAPTER 1A: DISTRICT PERFORMANCE RANKING FOR JULY 2016

S N	District	Ranking based on Intime disposals(A)	Ranking based on SAKALA Receipts/One lakh population(B)	Overall Ranking((A+B)/2)
1	Chikkaballapura	3	1	1
2	Bagalkot	6	2	2
3	Uttara Kannada	1	9	3
4	Kolar	12	3	4
5	Tumakuru	13	6	5
6	Udupi	2	19	6
7	Shivamogga	7	16	7
8	Haveri	3	20	8
9	Belagavi	7	17	9
10	Gadag	15	11	10
11	Ramanagara	13	13	11
12	Yadgir	24	5	12
13	Mandya	21	8	13
14	Vijayapura	17	12	14
15	Chamarajanagar	5	24	15
16	Raichur	26	4	16
17	Chitradurga	10	21	17
18	Kodagu	18	15	18
19	Koppal	28	7	19
20	Davanagere	9	28	20
21	Bengaluru Rural	29	10	21
22	Mysuru	21	18	22
23	Dharwad	11	29	23
24	Dakshina Kannada	20	22	24
25	Hassan	16	26	25
26	Ballari	30	14	26
27	Chikkamagaluru	23	25	27
28	Bengaluru	18	30	28
29	Kalaburagi	26	23	29
30	Bidar	25	27	30

Records shown above as on 31/07/2016 12:00:00

CHAPTER 2A: RECEIPTS AND DISPOSALS FOR JULY 2016- DISTRICT WISE

S.N	District Name	No. of receipts during the month (A)	No. of disposals during the Month (B)	% of disposal (B/A)
1	Koppal	75436	65074	86.264%
2	Vijayapura	114738	101364	88.344%
3	Yadgir	67672	60042	88.725%
4	Dharwad	79800	73289	91.841%
5	Bidar	78710	73393	93.245%
6	Dakshina Kannada	97390	91370	93.819%
7	Chitradurga	78341	74718	95.375%
8	Raichur	118194	112833	95.464%
9	Tumakuru	157182	150777	95.925%
10	Shivamogga	90885	87844	96.654%
11	Chamarajanagar	47711	46253	96.944%
12	Ramanagara	53987	52956	98.090%
13	Udupi	55436	54701	98.674%
14	Gadag	55122	54511	98.892%
15	Ballari	134948	133807	99.154%
16	Bagalkot	118745	117826	99.226%
17	Hassan	79503	78987	99.351%
18	Mysuru	148491	147705	99.471%
19	Mandya	103857	104552	100.669%
20	Kodagu	26756	27093	101.260%
21	Davanagere	85143	86648	101.768%
22	Chikkaballapura	90641	92344	101.879%
23	Belagavi	243493	248291	101.970%
24	Bengaluru	396978	405240	102.081%
25	Uttara Kannada	79115	80782	102.107%
26	Haveri	75422	77025	102.125%
27	Chikkamagaluru	52449	53660	102.309%
28	Bengaluru Rural	49711	51012	102.617%
29	Kalaburagi	120573	123962	102.811%
30	Kolar	97607	102752	105.271%
	Total	3074036	3030811	98.594%

Records shown above as on 31/07/2016 12:00:00

CHAPTER 2B: RECEIPTS AND DISPOSALS FOR JULY 2016- DEPARTMENT WISE

S.N	Main Department	No. of receipts during the month (A)	No. of disposals during the Month (B)	% of disposal (B/A)
1	ANIMAL HUSBANDRY AND FISHERIES DEPARTMENT	335	224	66.866%
2	PUBLIC WORKS, PORTS AND INLAND WATER TRANSPORT DEPARTMENT	16	11	68.750%
3	HOUSING DEPARTMENT	71	56	78.873%
4	CO-OPERATION DEPARTMENT	1995	1612	80.802%
5	HIGHER EDUCATION	3922	3224	82.203%
6	LABOUR DEPARTMENT	6691	6312	94.336%
7	COMMERCE AND INDUSTRIES DEPARTMENT	260	249	95.769%
8	REVENUE DEPARTMENT	1778564	1723415	96.899%
9	WOMEN AND CHILD WELFARE	21813	21686	99.418%
10	URBAN DEVELOPMENT	60593	60303	99.521%
11	DEPARTMENT OF YOUTH EMPOWERMENT AND SPORTS	32	32	100.000%
12	FOOD AND CIVIL SUPPLIES	56795	56817	100.039%
13	FINANCE DEPARTMENT	207436	208528	100.526%
14	HEALTH AND FAMILY WELFARE	26295	26468	100.658%
15	TRANSPORT DEPARTMENT	684039	688668	100.677%
16	RURAL DEVELOPMENT AND PANCHAYAT RAJ	122289	124170	101.538%
17	HORTICULTURE DEPARTMENT	1240	1267	102.177%
18	HOME DEPARTMENT	92895	95824	103.153%
19	FOREST, ECOLOGY AND ENVIRONMENT DEPARTMENT	1179	1256	106.531%
20	KANNADA, CULTURE AND INFORMATION DEPARTMENT	77	90	116.883%
21	PRIMARY AND SECONDARY EDUCATION	7499	10599	141.339%
22	BACKWARD CLASSES WELFARE DEPARTMENT	0	0	NA
23	DEPARMENT OF PERSONNEL & ADMINISTRATIVE REFORMS	0	0	NA
24	INFORMATION TECHNOLOGY,BIO TECHNOLOGY AND SCIENCE AND TECHNOLOGY DEPARTMENT	0	0	NA
25	MINES AND GEOLOGY DEPARTMENT	0	0	NA
26	WATER RESOURCES DEPARTMENT	0	0	NA
	Total	3074036	3030811	98.594%

Records shown above as on 31/07/2016 12:00:00

CHAPTER 2C: DEPARTMENT/INSTITUTION WISE CUMULATIVE FIGURES & CUMULATIVE OVERDUE FROM INCEPTION i.e Year 2012

S.N	DEPARTMENT	TOTAL NO. OF SAKALA RECEIPTS	TOTAL NO. OF SAKALA DISPOSALS	PENDENCY AFTER DUE DATE
1	REVENUE DEPARTMENT	52594712	51993117	27652
2	HOME DEPARTMENT	4663888	4620466	4369
3	TRANSPORT CORPORATIONS(KSRTC)	2221050	2214704	3313
4	BRUHAT BANGALORE MAHANAGARA PALIKE	343284	338462	3164
5	INSPECTOR GENERAL OF REGISTRATION AND STAMPS	7027910	7026006	1538
6	DEPARTMENT OF PUBLIC INSTRUCTION	313556	308393	1225
7	TRANSPORT DEPARTMENT	15932173	15860436	959
8	DRUGS CONTROL DEPARTMENT	41077	39738	850
9	RURAL DEVELOPMENT AND PANCHAYAT RAJ DEPARTMENT	5208058	5189459	829
10	PRE-UNIVERSITY BOARD	138746	138000	746
11	NORTH-EAST KARNATAKA ROAD TRANSPORT CORPORATION	892435	891000	524
12	DIRECTORATE OF PRINTING, STATIONARIES AND PUBLISHING	1218	648	448
13	COMMISSIONERATE OF BANGALORE AND MYSORE, CPI	5604	4994	373
14	TOWN MUNICIPAL COUNCIL	965127	962804	343
15	KARNATAKA STATE POLLUTION CONTROL BOARD	6604	5990	338
16	CITY MUNICIPAL COUNCIL	1433983	1429252	333
17	SURVEY AND SETTLEMENT COMMISSIONER	2309027	2294136	314
18	LABOUR DEPARTMENT	683207	681852	241
19	HEALTH AND FAMILY WELFARE DEPARTMENT	1119408	1118098	213
20	TOWN PANCHAYAT	323911	323210	109
21	BANGALORE WATER SUPPLY AND SEWERAGE BOARD	30799	30661	100
22	WOMEN AND CHILD WELFARE DEPARTMENT	503291	503002	83
23	DEPARTMENT FOR EMPOWERMENT OF DIFFERENTLY ABLED AND SENIOR CITIZEN	546461	545877	60
24	FOREST DEPARTMENT	3189	3034	49
25	AGRICULTURAL MARKETING DEPARTMENT	35643	34825	40
26	FOOD AND CIVIL SUPPLIES DEPARTMENT	4435501	4435302	33
27	UNIVERSITY EXAMINATION SECTION	149652	148323	30
28	PUBLIC LIBRARIES DEPARTMENT	57211	56984	27
29	REGISTRAR OF CO-OPERATIVE SOCIETIES	35720	35331	26
30	NORTH-WEST KARNATAKA ROAD TRANSPORT CORPORATION	622147	620370	23
31	COMMERCIAL TAXES DEPARTMENT	8902225	8893032	18

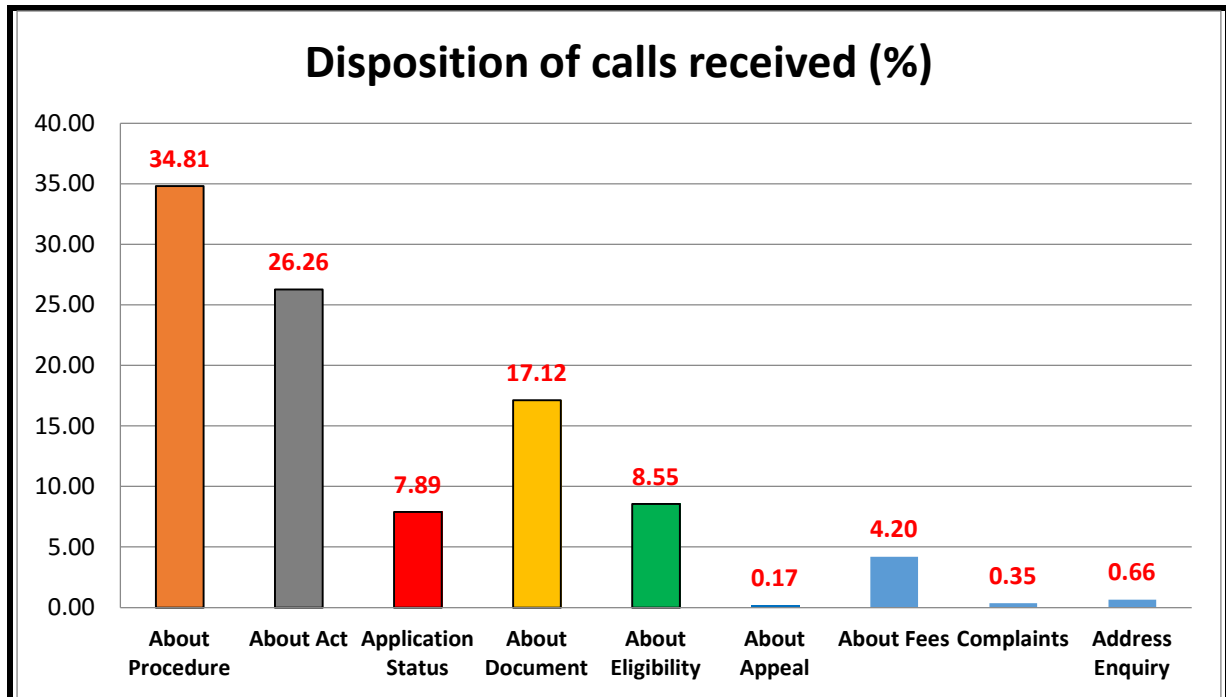
S.N	DEPARTMENT	TOTAL NO. OF SAKALA RECIEPTS	TOTAL NO. OF SAKALA DISPOSALS	PENDENCY AFTER DUE DATE
32	COMMERCE AND INDUSTRIES DEPARTMENT	163142	163064	17
33	KANNADA AND CULTURE	2128	2116	12
34	DEPARTMENT OF PERSONNEL & ADMINISTRATIVE REFORMS	1151	1139	12
35	BANGALORE DEVELOPMENT AUTHORITY	6941	6894	10
36	PUBLIC WORKS, PORTS AND INLAND WATER TRANSPORT DEPARTMENT	1474	1461	9
37	ANIMAL HUSBANDRY AND FISHERIES DEPARTMENT	11973	11575	8
38	CITY CORPORATION (Other than BBMP)	674437	671302	7
39	DEPARTMENT OF YOUTH EMPOWERMENT AND SPORTS	543	533	5
40	KARNATAKA SLUM DEVELOPMENT BOARD	746	728	3
41	SERICULTURE DEPARTMENT	30999	30991	3
42	HIGHER EDUCATION-COLLEGIATE EDUCATION	22646	22638	3
43	FIRE SERVICES DEPARTMENT	13500	13497	3
44	DEPARTMENT OF FACTORIES,BOILERS,INDUSTRIAL SAFETY AND HEALTH	41461	40392	2
45	UNIVERSITY POST GRADUATION SECTION	5026	5025	1
46	TECHNICAL EDUCATION DEPARTMENT	3799	3047	0
47	KARNATAKA STATE WAREHOUSING CORPORATION	100	100	0
48	KARNATAKA GOVERNMENT INSURANCE DEPARTMENT(Directorate)	4693	4693	0
49	AYUSH DEPARTMENT	5417	5411	0
50	EMPLOYEES STATE INSURANCE MEDICAL SERVICES	7325	7039	0
51	UNIVERSITY CONSTITUENT COLLEGES	7586	7582	0
52	EXCISE DEPARTMENT	1	1	0
53	UNIVERSITY FINANCE SECTION	812	812	0
54	SECRETARIAT	1	1	0
55	DEPARTMENT OF INFORMATION & PUBLIC RELATIONS	369	369	0
56	KARNATAKA HOUSING BOARD	9464	9416	0
57	BANGALORE METROPOLITAN TRANSPORT CORPORATION	1674827	1674827	0
58	UNIVERSITY ACADEMIC SECTION	10285	10285	0
59	DEPARTMENT OF ARCHIVES	1275	1266	0
	Total	114248938	113443710	48465

Records shown above as on 31/07/2016 12:00:00

CHAPTER 3: CALL CENTRE REPORT- JULY 2016

Call Centre (080-4455 4455) acts as a single point of contact for Citizens.

Calls received by call centre under various heads/topics.



CHAPTER 3A: STATISTICS OF COMPLAINTS AT www.espondana.in (at end of July-2016)

S.N	Category	Cumulative Receipts	Cumulative Resolved	Cumulative Rejected	Cumulative Disposed	In Progress	Overdue
1	Sakala	9670	7760	350	8110	109	1451
2	Non Sakala	41530	13977	2512	16489	1294	23744

Records shown above as on 31/07/2016 12:00:00

CHAPTER 3B: COMPENSATION CLAIMED STATUS

S.N	Department Name	No of applications for compensation	Compensation claimed (in Rs)
1	REVENUE DEPARTMENT	536	66440
2	RURAL DEVELOPMENT AND PANCHAYAT RAJ DEPARTMENT	49	5060
3	DEPARTMENT OF PUBLIC INSTRUCTION	32	6220
4	SURVEY AND SETTLEMENT COMMISSIONER	32	2260
5	BRUHAT BANGALORE MAHANAGARA PALIKE	27	2100
6	HOME DEPARTMENT	5	400
7	COMMERCIAL TAXES DEPARTMENT	3	260
8	TRANSPORT DEPARTMENT	2	640
9	BANGALORE WATER SUPPLY AND SEWERAGE BOARD	1	20
10	FOOD AND CIVIL SUPPLIES DEPARTMENT	1	60
11	CITY MUNICIPAL COUNCIL	1	320
	Total	689	83780

Records shown above as on 31/07/2016 12:00:00

Disclaimer: Data may vary due to Technical updates between portals of various Departments and differential time these reports are drawn from the portal